

Records Management Advice

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Destroying Non-Archival Records: Methods for Destroying Electronic Records

Purpose: Provide further guidance to state and local government agencies (in addition to <u>chapter 434-640 WAC</u>) on methods for destroying non-archival electronic records which have met their minimum retention period.

When destroying electronic records, there are two key considerations:

- 1. Does the destruction render the records unreadable?
- 2. Is the destruction method appropriate for the sensitivity/confidentiality level of the records?

One size does not always fit all, so when choosing the most suitable method of destroying electronic records, their sensitivity/confidentiality level(s) must be considered.

Records that are exempt from public disclosure and/or otherwise considered confidential <u>must</u> remain secure during the destruction process and <u>must</u> be reduced to an illegible condition in accordance with WAC 434-640-020.

Common methods of destroying electronic records:

- Deleting The simplest, easiest and most appropriate method for non-sensitive/non-confidential
 records is to simply hit the delete key. Remember that deleting is not exactly the same as
 destroying the record; it just destroys the access to the record. The actual "1's" and "0's" may
 continue to exist on the storage medium until they are overwritten and can be recovered using
 digital forensics.
- Overwriting A more effective method of destroying electronic records is to use software that
 overwrites the records multiple times (up to 10 times) with strings of "1's" and "0's". This makes
 the possibility that the records can be recovered much more remote than simply hitting the delete
 key.
- Degaussing (Magnetic Media) Exposing magnetic media (such as tapes and floppy disks) to a powerful magnetic field to scramble the data. It may take multiple passes of the magnet over the storage media to ensure that the records are properly destroyed.
- Physically Destroying Storage Media Actually physically destroying the storage media may
 be the most appropriate destruction method for the most sensitive/confidential records. It may
 also be the most appropriate method of destroying records stored on portable media, such as
 shredding CDs and DVDs, cutting up old floppy disks, etc.

Additional advice regarding the management of public records is available from Washington State Archives:

www.sos.wa.gov/archives recordsmanagement@sos.wa.gov