

Washington State Library – Statewide Database Licensing Project

ProQuest Access Instructions

Greetings Washington Libraries -

Following is current information, updated as of January 2013 for the ProQuest [Statewide Database Licensing Project](#) implemented July 1, 2011. To ensure all libraries who have signed an “Intent to Participate” form are able to correctly authenticate to ProQuest resources, please review the following information with your library in mind.

Details on each resource is available at <http://sos.wa.gov/q/PQ>. The login URLs for each of the ProQuest statewide resources are listed below:

- **ProQuest:** <http://search.proquest.com>
 - The interface/platform for **ProQuest Research Library, ABI/INFORM Trade & Industry, ProQuest Family Health – New as of Jul 1, 2011, ProQuest National Newspapers Core, Washington State Newsstand, and Western Newsstand - New as of Summer 2012**
- **CultureGrams:** <http://online.culturegrams.com>
- **SIRS Discoverer:** <http://discoverer.sirs.com> – *New as of Jul 1, 2011*
- **eLibrary Curriculum Edition:** <http://elibrary.bigchalk.com/ce> – *Updated access URL as of Fall 2012*
- **ProQuest Learning: Literature:** <http://literature.proquestlearning.com> – *New as of Jul 1, 2011*
- **History Study Center:** <http://www.historystudycentre.com> – *New as of Jul 1, 2011*

In most cases, IP access has been enabled for each of these resources, so on-site access should be direct with the login URLs above. If IP authentication is not set-up for your library (in other words, if you can't get into each resource from within your library by clicking on the links above), please see the “Assistance” section below.

If IP authentication is not possible at your library, ProQuest can provide you with a userid/password for authentication. This authentication method is also available for remote access (patron access from outside your library). Here is what you need to know for userid/password authentication for each of the products listed above:

- **ProQuest Userid/Password:** Those who have not logged into ProQuest directly in the past may be unfamiliar with their ProQuest userid/password. The userid/password for ProQuest is different than that of eLibrary, CultureGrams, and the new resources. Information on how to obtain this userid/password, if you do not have it, is listed in the “Assistance” section below.
- **eLibrary Userid/Password:** The Userid/password for eLibrary and, for K-12, the corresponding ‘My Products’ page, have not changed.
- **CultureGrams Userid/Password:** The userid/password for CultureGrams and, for K-12, the corresponding ‘My Products’ page, have not changed.
- **New Resource Userid/Password:** For the resources listed above as “*New as of Jul 1, 2011!*”, specifically SIRS Discoverer, ProQuest Learning: Literature, and History Study Center but excluding ProQuest Family Health, in most cases, the userid/password has been set using the same existing userid/password as CultureGrams. There may be some exceptions to this. For any exceptions, information is provided in the “Assistance” section below.

Note: For K-12 libraries using the My Products page, we are encouraging you to set-up separate login URLs for each resource as any new products and CultureGrams have not been added to My Products

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and there is currently no ProQuest plan to do so. Any questions on access to ProQuest content via My Products can be referred to Jeff Cutler, our K-12 Trainer in Washington.

ASSISTANCE

If you need to provide or update IP addresses on file, obtain any userid/password for products as outlined above, or if you need a list of userid/passwords for your library(s) for all resources you can contact [ProQuest Customer Support](#). Customer Support may be reached at 1-800-521-0600 or via email at customer_service@proquest.com.

ADDITIONAL ACCESS/AUTHENTICATION INFORMATION

For information or assistance on all available authentication options for ProQuest, eLibrary, SIRS , History Study Center (Chadwyck-Healey), ProQuest Learning: Literature (Chadwyck-Healey), please contact ProQuest Customer Support (listed above), or visit the ProQuest Support Center at <http://support.proquest.com> where you may search instructional articles by keyword (example: Shibboleth, Athens, or barcode pattern matching), or browse the topic of “authentication” under each resource family (ProQuest, eLibrary, SIRS, etc.).

OTHER PROQUEST CONTACTS

Training: **Jeff Cutler**, jeff.cutler@proquest.com or 801-250-0568 (K-12)
Karen Hinton, karen.hinton@proquest.com or 425-776-7371 (All Others)

Sales: **Craig Burin**, craig.burin@proquest.com or 239-292-6568 (Field Sales Director)
Ryan McNicholas, ryan.mcnicholas@proquest.com or 303-503-8469 (Field Sales Representative)
Patricia Morrison, patricia.morrison@proquest.com or 561-288-7232 (Inside Sales Representative)

More detailed contact information is available at: <http://sos.wa.gov/q/pgcontacts>

MARKETING

Marketing toolkits prepared especially for Washington libraries are available at: <http://sos.wa.gov/q/PQ-Marketing>