



Productivity Board Member
Linda Villegas Bremer

Director of General Administration, Linda Villegas Bremer, is the latest addition to the Productivity Board.

Bremer's 36-year career entails diverse management positions in both state service and private sector. Her position as a new board member compliments the neutrality of the Productivity Board in recognizing innovative, cost saving and energy efficient ideas from state employees at all agencies.

QUARTERLY SPOTLIGHT

With her experience in managing information systems technology projects, she has been a change agent for transforming workflows. She is excited about sharing in the celebration of statewide achievements in productivity.

Bremer received her Bachelor's in Chemistry from Our Lady of the Lake University San Antonio, TX and a Masters in Financial Management from National University in San Diego, California.

Productivity Board Members:

- Secretary of State Sam Reed - Chair
- State Auditor Brian Sontag
- Department of General Administration Director Linda Villegas Bremer
- Department of Social & Health Services Kathleen Brockman
- Private Sector Representative- Retired Mike Kerschbaum PEMCO Financial Services
- Speaker of the House Appointee George Masten
- Financial Management Quality Consultant Joyce Turner
- Federation of State Employees Appointee Wanda Riley
- Department of Personnel Assistant Director Scott Turner
- Council of College Presidents Executive Director Terry Teale

Productivity Board Staff:

- Tracy Workman - Special Programs Manager
- Josi Brooks - Board Coordinator
- Chana Clark - Employee Suggestion Program / PSRW
- Lonni Rickard - Teamwork Incentive Program / Publications

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Olympia, WA 98504



Washington
Secretary of State
SAM REED

SMART GOVERNMENT

A NEWSLETTER PUBLISHED BY THE

WASHINGTON STATE PRODUCTIVITY BOARD

September 2005



“The possession of knowledge can only be realized through the art of sharing. Share your ideas to establish best practices in state government.”

Chief John Batiste
Washington State Patrol

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Troopers go the Extra Mile to Save Lives



Pictured from left to right: Front row: Assistant Chief Ursino, Captain Johnson, Office Assistant Hernandez, Trooper Cashatt, Trooper Boardman, Trooper Clack, Trooper Calderone, WSP Chief Batiste Second row: Sergeant Retzlaff, Trooper Hoffberger, Trooper Little, Trooper Wells, Trooper Blain

Troopers in the Washington State Patrol (WSP) Goldendale Detachment set out to reduce the number of death, injury and traffic accidents in a specific area on State Route 14. Their determination and preparation created a partnership between WSP, Washington State Traffic Safety Commission and the surrounding community.

On May 12, 2004 the SR 14 Cape Horn Traffic Safety Corridor Project was launched. The Corridor is 15.3 miles in length and extends from the Skamania County Line east to the town of North Bonneville.

The detachment's Office Assistant gathers statistical data and monitors collisions and traffic stops in the corridor. This provides valuable data that allows the troopers to adjust the amount of patrolmen on the road. As a result, reportable collisions have dropped more than 40%, injury collisions have dropped 50% and truck collisions are down 25% compared to the same timeframe in 2003.

“What I am most proud of is that the troopers identified the problem and sought assistance from other government agencies and the community. The resultant committee conducted action-based research to improve traffic safety in a high collision causing area. The troopers' thinking was creative and their collection of baseline data jump-started the project.”
-Sergeant Dale Retzlaff

Put your money saving ideas to work

Olympia, WA 98504
P.O. Box 40244
Office of the Secretary of State

WASHINGTON STATE PRODUCTIVITY BOARD



EXCELLENCE



Productivity Board Meetings

- September 2, 2005
- October 7, 2005
- November 4, 2005
- December 2, 2005
- January 6, 2006

Meetings are held promptly at 10:00 in the Office of the Secretary of State located in the Legislative Building.

Circle of Excellence

Founded in 2005 by Secretary Reed, the Circle of Excellence recognizes individuals who have made extraordinary efforts to help improve government.

Members are invited to Secretary Reed's office to receive an award, and their pictures are posted on the Productivity Board website. Recipients become lifetime VIP guests at all Productivity Board sponsored events.

A Word from the Chair

“The Productivity Board improves state government for the people it serves. This powerful program promotes the innovation of frontline workers to help the State operate more efficiently. I am deeply proud to recognize these hard-working employees for their contribution to the great state of Washington.”



Secretary of State Sam Reed, Productivity Board Chair

The Productivity Board was formed in 1982 by Washington State Legislature (Chapter 41.60 RCW). It's purpose is to provide employees of the State of Washington an opportunity to submit their ideas to an independent and fair board to enhance agency effectiveness and efficiency. Since that time, employees have saved the State of Washington more than \$50 million dollars by submitting ideas to the Productivity Board, using the Employee Suggestion Program (ESP) and the Teamwork Incentive Program (TIP).

Public Service Recognition Week (PSRW) is a nationally celebrated week, proclaimed by President Ronald Reagan in 1985. During this week, public service employees at the federal, state, county, and local levels are recognized for their diligent services provided to the public. Held across the state each year during the first week in May, this celebration combines recognition with events geared to invoke a spirit of camaraderie and fun.

Ideas in Action



• The Department of Transportation installed signs along I-5 that say "Feeling tired? Rest area 10 miles" a suggestion submitted by a State Patrol Sergeant.

• The Department of Transportation installed public pay phones in park and ride lots, an idea submitted by an employee to increase safety.

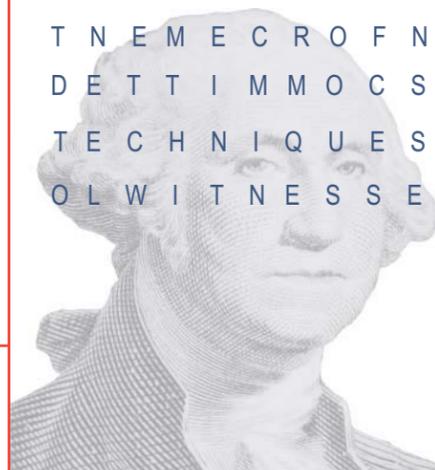


• The Department of Licensing began issuing child identification cards that include fingerprints. The idea was submitted by 2 employees after a string of child abductions.

Word Search

I P C O F F E N D E D F F Y O
 Y N I R O U T I N E I O I F P
 G O V H I A F I S R R P N N E
 O I B E S M L X E E E A G O R
 L S U T S R E S N V D T E I A
 O I R A Y T E S I W U R R T T
 H L E W C T I D C Y C O P N I
 T L A S T C E G A E E L R E O
 A O U I S N I F A E N M I V N
 P C N W C M J D A T L E N E S
 F G S E C I V R E S I N T R R
 T N E M E C R O F N E O S P E
 D E T T I M M O C S T U N A B
 T E C H N I Q U E S R S N U M
 O L W I T N E S S E S D G Q A

ACCIDENTS
 AFIS
 BUREAU
 COLLISION
 COMMITTED
 CRIMESCENE
 DNA
 ENFORCEMENT
 EVIDENCE
 FINGERPRINTS
 FIRESSETTING
 FORENSICS
 INVESTIGATION
 LEADERSHIP
 OFFENDED
 OPERATIONS
 PATHOLOGY
 PATROL
 PATROLMEN
 PREVENTION
 REDUCE
 ROUTINE
 SAFETY
 SERVICES
 SWAT
 TECHNIQUES
 WITNESSES



Did you Know?

• The first six highway patrolmen were commissioned September 1, 1921. The appropriation of \$70,000 was made for the motorcycle patrol.

• Every patrolman became uniformed in 1924. They were issued a badge, cap emblem, and a gun. As the uniform was designed and redesigned, one apparel feature was introduced in 1937 that remains to this day - the bow tie, unique in law enforcement.

• In 1933 The Highway Patrol Division officially became known as the Washington State Patrol, and was given full police powers. These powers were not to be used unless ordered by the Governor or requested by other law enforcement agencies. The State Patrol was placed directly under the Governor, who was authorized to appoint the Chief.

• The first female troopers were hired by the Patrol in 1975.

Seahawks Recognize State Employees

The Seattle Seahawks honor Washington State Employee Day with two games September 25, 2005 against the Cardinals, and November 27, 2005 against the Giants as an extended part of Public Service Recognition Week.



Public Service Recognition Week is celebrated each year during the first full week of May,

to honor the men and women who serve as federal, state and local government employees.

State employees may purchase tickets to these two games at a discounted price. To order tickets, contact: Ryan Barefoot at 206.381.7887 / RyanB@Seahawks.com or Casey Shaw at 206.381.7914 or CaseyS@Seahawks.com